

Tuesday, March 5, 2019	
6:00 pm - 8:00 pm	Summit Registration & Welcome Reception -- Seagate Beach Club (meet at 5:45 the Seagate Trolley)*

Wednesday, March 6, 2019		
8:00 am - 8:55 am	Late Registration / Continental Breakfast - Atlantic Grille - Seagate Hotel & Spa	
9:00 am - 9:30 am	Welcome to the 2019 Ability User Summit	
Session 1	Diane Buzzeo	
9:45 am - 10:45 am	Leverage Real-Time Payments Intelligence to Identify and Keep Great Customers	
Session 2	Parag Patil, Sr. Product Manager, Worldpay	
11:00 am - 11:45 am	What You Need to Know About Collecting Sales Tax in 2019	
Session 3	Debbie Longo	
12:00 pm - 1:00 pm	Lunch - Atlantic Grille - Seagate Hotel & Spa	
1:15 pm - 2:00 pm	ADA Compliance & Standards for Accessible Design-Online Retailers Beware!	
Session 4	Linda MacLean	
2:00 pm - 2:15 pm	Snack Break - Seagate Hotel & Spa	
	Ecommerce	Order Management
2:15 pm - 3:00 pm	SmartSite Year in Review	A Year in Review
Session 5	Diane Buzzeo	Debbie Longo
3:00 pm - 5:45 pm	Networking & Free Time, Delray Beach SmartSite and CCS Training ; Product Demos Available by Appointment	
5:45 PM	Networking Event - Meet at Lady Delray for Dinner Cruise	

Thursday, March 7, 2019		
8:00 am - 8:55 am	Continental Breakfast - Atlantic Grille - Seagate Hotel	
	Ecommerce	Order Management
9:00 am - 9:45 am	New SmartSite & CCS Promos	
Session 1	Jennifer Christiansen	
10:00 am - 10:45 am	Screaming Frog, MOZ and More: What You Need to Know for Good SEO	Amazon Seller Fulfilled Prime
Session 2	Diane Buzzeo	Casey Smith-King
11:00 am - 11:45 am	Boost Web Conversions with New Site Search Techniques	Invoice Approval
Session 3	Jennifer Christiansen	Debbie Longo
12:00 pm - 1:00 pm	Lunch - Atlantic Grille - Seagate Hotel	
1:15 pm - 2:00 pm	Measure Marketing Success with Google Analytics & Webmaster Tools	Whisper Functionality
FINAL SESSION	Kimberly Paradise	Jennifer Christiansen
2:00 pm - 6:00 pm	Networking & Free Time, Delray Beach SmartSite and CCS Training; Product Demos Available by Appointment	