

Tuesday, March 5, 2019

6:00 pm - 8:00 pm	Summit Registration & Welcome Reception -- Seagate Beach Club (meet at the Seagate Trolley)
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Wednesday, March 6, 2019

8:00 am - 8:55 am	Late Registration / Continental Breakfast - Atlantic Grille - Seagate Hotel & Spa		
9:00 am - 9:30 am Session 1	Welcome to the 2019 Ability User Summit <i>Diane Buzzeo</i>		
9:45 am - 10:45 am Session 2	Leverage Real-Time Payments Intelligence to Identify and Keep Great Customers <i>Parag Patil, Sr. Product Manager, Worldpay</i>		
11:00 am - 11:45 am Session 3	What You Need to Know About Collecting Sales Tax in 2019 <i>Debbie Longo</i>		
12:00 pm - 1:00 pm	Lunch - Atlantic Grille - Seagate Hotel & Spa		
1:15 pm - 2:00 pm Session 4	ADA Compliance & Standards for Accessible Design-Online Retailers Beware! <i>Linda MacLean</i>		
2:00 pm - 2:15 pm	Snack Break - Seagate Hotel & Spa		
	Ecommerce	Order Management	Financials
2:15 pm - 3:00 pm Session 5	SmartSite Year in Review <i>Diane Buzzeo</i>	A Year in Review <i>Debbie Longo</i>	What's New in Dynamics GP & ADI 2018 R2 <i>Rebecca Miller</i>
3:00 pm - 6:00 pm	Networking & Free Time, Delray Beach SmartSite and CCS Training ; Product Demos Available by Appointment		
6:00 PM	Networking Event - Lady Delray Dinner Cruise		

Thursday, March 7, 2019

8:00 am - 8:55 am	Continental Breakfast - Atlantic Grille - Seagate Hotel		
	Ecommerce	Order Management	Financials
9:00 am - 9:45 am Session 1	New SmartSite & CCS Promos <i>Jennifer Christiansen</i>		Dynamics GP Reporting <i>Rebecca Miller</i>
10:00 am - 10:45 am Session 2	Screaming Frog, MOZ and More: What You Need to Know for Good SEO <i>Diane Buzzeo</i>	Amazon Seller Fulfilled Prime <i>Casey Smith-King</i>	Dynamics GP Housekeeping <i>Rebecca Miller</i>
11:00 am - 11:45 am Session 3	Boost Web Conversions with New Site Search Techniques <i>Jennifer Christiansen</i>	Invoice Approval <i>Debbie Longo</i>	Dynamics 365 Business Central Overview <i>Rebecca Miller</i>
12:00 pm - 1:00 pm	Lunch - Atlantic Grille - Seagate Hotel		
1:15 pm - 2:00 pm FINAL SESSION	Measure Marketing Success with Google Analytics & Webmaster Tools <i>Kimberly Paradise</i>	Whisper Functionality <i>Jennifer Christiansen</i>	Microsoft Excel Tips & Tricks <i>Laura Nelson</i>
2:00 pm - 6:00 pm	Networking & Free Time, Delray Beach SmartSite and CCS Training; Product Demos Available by Appointment		

** Agenda topics and speakers subject to change.